

Door Description, Usage and Warranty

Description

The doors are marketed under the Wooden Door Design trademark.

We offer two exclusive interior door lines: one made from reclaimed wood with a naturally aged character, and the other from structured solid oak, providing a refined and timeless appearance.

The doors are made from genuine 100% solid wood. The construction uses laminated solid wood slats for the frame and a three-layer solid wood panel in the core, ensuring stability against deformation. On the decorative surfaces, 10 mm antique wood veneers or 7 mm oak wood veneers are applied, giving the surface an authentic natural look.

The reclaimed wood material is sourced from dismantled old wooden structures. Over time, this wood has naturally aged under the influence of sun, wind, frost, and rain, giving it a truly authentic appearance. Visible signs of wear — nail holes, cracks, and other imperfections — give each door its own unique identity. We also offer structured solid oak doors in classic and rustic versions.

Warranty

All Wooden Door Design products come with a 2-year warranty from the date of purchase.

The warranty becomes void if any damage results from improper use, storage, or transportation.

Transportation

During transportation, the doors must be placed horizontally on a flat and stable surface to avoid bending or deformation.

When transporting multiple doors, separators must be used between them.

The doors must be securely fastened, protected from weather conditions, and transported in a clean, dry vehicle with a sealed cargo area.

Storage

Doors must be stored horizontally on a flat surface without any warping or bending.

Storage areas must be dry and well-ventilated, with a relative humidity of 35-65% and a temperature between $+10^{\circ}$ C and $+30^{\circ}$ C.

If doors need to be covered, breathable materials must be used to avoid condensation and potential deformation.

Installation and Assembly

Door installation may begin only when the room's relative humidity is between 35–65% and all wet construction works (plastering, leveling, tiling, etc.) are fully completed.

Installation must be performed only by qualified professionals.

Before installation:

- Verify that the doors match the frame dimensions;
- Ensure that the door opening is square and level;
- Provide a stable and even floor base;
- If any defects or discrepancies are found, do not proceed with installation contact the supplier.

The doors must acclimatize for at least 3 days in the room where they will be installed.

Minor deformations (up to 2 mm over 2 meters) are permissible during adaptation to ambient temperature and humidity changes.

After installation, hinge adjustment may be performed (if 3D adjustable hinges are selected).

Usage

The doors are intended for use in rooms where the temperature is between +10°C and +30°C and relative humidity is between 35% and 65%.

- If humidity is too high, it must be reduced;
- If humidity is too low, humidification must be provided.

The doors are not intended for use between rooms where the temperature difference exceeds 15°C or the humidity difference exceeds 30%.

Possible damage in unsuitable conditions:

- Wood deformation;
- Damaged seal.

Do not:

- Place heavy objects on the door leaf;
- Insert objects between the door leaf and the frame;
- Leave doors open in a draught.

In bathrooms, proper ventilation must be ensured.

Care and Maintenance

Clean the doors with a soft, damp cloth.

If necessary, use mild, non-abrasive cleaning agents diluted in water.

Avoid strong chemical products that contain acetone, alcohol, or solvents.

Brightly colored substances like coffee or red wine can stain the surface — such spills should be cleaned immediately.

The warranty does not cover

- Damage caused by inappropriate cleaning products;
- Damage caused by animals or chemicals;
- Construction or usage errors;
- Improper or unprofessional installation;

- Inadequate ventilation prior to installation;
- Damage caused by structural modifications during installation;
- Damage resulting from excessive cleaning, negligence, or external factors such as fire, natural disasters, or theft.